

**Tour Report of Dr. Arshad Nazir, Assistant Programme Manager, Maternal Health, SHS, NHM J&K for the purpose of monitoring and evaluation of implementation of various schemes under NHM in the various healthcare institutions in district Anantnag conducted w.e.f. 16<sup>th</sup> June, 2015 to 23<sup>rd</sup> July, 2015.**

As per the directions of Mission Director, NHM J&K vide order No: 16 of 2015 dated 09/06/2015 endorsed under no. SHS/NHM/J&K/1762-68, following health institutions were visited in district Anantnag from 16<sup>th</sup> June– 23<sup>rd</sup> July, 2015 for the purpose of monitoring and evaluation of implementation of various schemes under NHM in the various healthcare institutions.

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Detailed facility wise observations are as follows:

### **1. CHC BIJBEHARA:**

CHC Bijbehara is functioning in govt building with the facility of electricity, water and functional toilets. Staff available at the CHC is adequate.

#### **1. Availability of Human Resources:**

<b>Category</b>	<b>Number</b>	<b>Remarks</b>
Gynaecologist	1	1 EmOC trained MO is also available.
Anaesthetist	1	1 LSAS trained MO is also available.
Paediatrician	1	
General Surgeon	3	
Other Specialists	3	1 Physician, 1 Orthopaedician, & 1 Ophthalmologist is available.
MOs	10	Includes 3 MOs provided under NRHM.
SNs	12	Includes 5 SNs provided under NRHM.
LTs	5	Includes 3 LTs provided under NRHM
Pharmacist	3	
Radiographer	1	
RMNCHA+ Counsellors	2	ARSH Counsellors (1 Male & 1 Female)
Others		2 Dental Technicians, 3 OT Technicians are also available at the CHC.

#### **2. Reproductive Health**

- Tubectomy is being done at CHC Bijbehara. However, services of NSV are not available.
- IUCD, OC Pills, EC Pills and condoms are available at CHC.

- Pregnancy Testing Kits were available at CHC.
- CAC (MVA & EVA) services are available at the institution.

### 3. Maternal Health

#### ➤ LABOUR ROOM:

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were available and were kept in tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- ***IFA tabs. are not available at CHC.***
- MCP cards are available at CHC Bijbehara, and incomplete information is being recorded in it. Moreover, Counterfoil of MCP card is not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Labour room protocols were found displayed. Colour coded bins were available, but segregation of BMW was poor.
- ***Blood Storage Unit at CHC Bijbehara is established and equipments are put in place, but it is non functional due to lack of trained staff as cited by Sr. Lab Technician. It should be made functional as the CHC is located on the Highway which witnesses road traffic accidents on routine basis.***

#### ➤ JSY:

- JSY benefits are being credited to the account of beneficiaries through bank advice & A/C Payee Cheque only. However, list of JSY beneficiary is not displayed at CHC, but is available with Block Accounts Manager, Bijbehara, who is also the co-signatory along with BMO. Due to paucity of funds, no beneficiary has been paid till June in the current FY 2015-16.

#### ➤ JSSK:

- Free drugs and consumables; free diagnostics are being provided to the beneficiaries. ***It was found that same set of drugs & consumables are issued to the attendants of delivery patients by the concerned pharmacist irrespective of the need of the patient. It should have been issued to the Labour Room Incharge who would maintain daily record of utilization of drugs & consumables on case to case basis.***
- ***Drug consumption register shows entry of more drugs than prescribed on the IPD file of delivery patients.***
- ***USG Machine at CHC Bibehara is not showing gestational age of foetus for last 6 months due to some technical fault as cited by Gynaecologist posted there. As a result maternal patients are being referred to MCH Anantnag or Private Diagnostic centres for getting USG done out of their own expenses.***
- ***Rs. 5/- are being charged from each ANC beneficiary in lieu of copy provided for recording ANC details.***
- ***Record of diet being provided to mothers was not maintained.***

- Drug Register and Referral Transport register was maintained but needs improvement and was brought into the notice of dealing pharmacist and Medical Superintendent.

#### 4. Newborn Health

##### ➤ NBCC:

The NBCC is functional at CHC Bijbehara, but NBCC register is not maintained.

##### ➤ NBSU:

NBSU is also established but register not maintained at CHC Bijbehara.

- **Inj. Vitamin K** is available at the CHC Bijbehara and is given to the newborns at the time of delivery.
- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively inspite of NSSK & SBA training.

#### 5. Child Health

##### ➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:

- ORS and Vitamin A are available at CHC Bijbehara but **Tab. Zinc Sulphate is not available.**
- Syrup Salbutamol and Salbutamol nebulising solutions were not available at CHC Bijbehara

##### ➤ IMMUNIZATION

- In most of the cases vaccination for BCG, Hep. B & OPV is done before discharge of the beneficiary from the facility.
- Latest immunization schedule was found displayed in the facility.

#### 6. Adolescent Health

- ARSH Clinic has been established in a separate room in the premises of CHC.
- Two counsellors (1 Male & 1 Female) are in place and are providing counselling services to the beneficiaries. **However they need training in RSKS programme.**
- Tablet Albendazole is available at the CHC.

#### 7. IEC Material

- JSY benefit board, JSSK entitlement board, PC&PNDDT board, Beti Bachao Beti Padhao and Immunization schedule are displayed at the facility.
- Citizen charter is well displayed.
- List of available EDL is also displayed.

## 8. ACCOUNTS:

- Under RKS, CHC Bijbehara received Rs.3,45,000/- for the FY 2014-15 and there is 100% utilization of funds.
- All the codal formalities were complete and there was approval of RKS committee for procurement of items under RKS. However, the specification of the items to be purchased was not mentioned in the minutes of meeting.
- Under JSSK, the procurement of drugs & consumables is made as per the rates/firms approved in the District Purchase Committee of district Anantnag.

## 9. Service Delivery in Last Two Quarters at CHC Bijbehara:

Service Utilization Parameter	Jan-Mar 2015	Apr-June 2015
OPD	40339	41771
IPD	1467	1867
Total Deliveries Conducted	187	194
No. of C-Sections Conducted	6	10
No. of IUCD Insertions	2	1
No. of Tubectomy/ Minilap	5	13
No. of Vasectomy/ NSV	0	0
No. of Children Fully Immunized	163	215
No. of Lab Tests	11127	10339
No. of USG	1249	1677
No. of X-Ray	2078	2683
No. of ECG	935	960

## 2. NTPHC VEERI:

- PHC Veeri is non 24\*7 PHC functioning in govt. building. The daily OPD is very minimal which is about 7-8.
- There is labour room available, but deliveries are not conducted. *Moreover, expiry emergency drugs were found inside Labour room, which was brought into the notice of Medical Officer Incharge & BMO Bijbehara.*
- NBCC is established which is lying idle.
- OC Pills & Condoms are available.
- IFA Tablets are not available for ANC patients.
- MCP cards are available at the facility but the staff lack skills in its proper utilization and are filled with incomplete information. Counterfoil of MCP card is also not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.

- All the vaccines as per the immunization schedule are being given to children.
- MCTS registers were available but poorly maintained.
- There is only one account operational that is RKS account, which is managed by MO & Pharmacist.
- Under RKS, Rs.6000/- have been released to PHC Veeri during FY 2014-15 and there is 100% utilization of funds. All the codal formalities have been observed while procuring items under RKS.

### 3. SC ZIRPORA:

- SC is located in rented building but without water supply and electricity. The SC room is very congested and not in good condition.
- All the registers were poorly maintained. New Integrated RCH (village wise) registers were available but not being updated.
- Due list of ANC & Children for immunization is not being maintained at the SC.
- IFA tablets (blue) were available. Immunizations sessions are being conducted on Wednesdays.
- *Skills of the ANM posted are poor and needs refresher training on MCH services.*
- Cash book and other relevant registers - like stock registers are maintained.

### 4. PHC ACHABAL:

PHC Achabal is a block PHC located in govt building with the facility of electricity, water and functional toilets. BMO office is also located in the PHC. Average Delivery load at PHC is 20-25 deliveries/ month. It has been designated as functional delivery point.

#### 1. Availability of Human Resources:

Category	Number	Remarks
MOs	4	Includes 1 MBBS & 1 ISM MO provided under NRHM.
Dental Surgeon	2	
SNs	4	Includes 2 SNs provided under NRHM.
ANMs	2	Both from regular side.
LTs	2	Includes 1 LT provided under NRHM
Others	1	1 Dental Technician

#### 2. Reproductive Health

- Terminal methods of FP are not available at the PHC.
- IUCD, OC Pills, EC Pills and condoms are available at PHC.
- Pregnancy Testing Kits (Nischay) were available at PHC.
- CAC (MVA & EVA) services are not available at the institution.

### 3. Maternal Health

#### ➤ LABOUR ROOM:

- Labour room is well equipped. However, Labour room protocols were found displayed in a single frame, which doesn't serve any purpose and staff deployed in LR took less interest in reading these protocols.
- Colour coded bins were available, but segregation of BMW was very poor.
- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were available at PHC.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- IFA tablets (Blue) is available. However, small IFA tabs. are not available at CHC.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Colour coded bins were available, but segregation and disposal of BMW was very poor.

#### ➤ JSY:

- JSY benefits are being credited to the account of beneficiaries through bank advice & A/C Payee Cheque only. However, list of JSY beneficiary is not displayed at PHC, but is available with Block Accounts Manager, Achabal, who is also the co-signatory along with BMO. Due to paucity of funds, no beneficiary has been paid till June in the current FY 2015-16

#### ➤ JSSK:

- Free drugs and consumables; free diagnostics are being provided to the beneficiaries.
- *Drug consumption register shows entry of more drugs than prescribed on the IPD file of delivery patients.*
- *Rs. 5/- are being charged from each ANC beneficiary in lieu of copy provided for recording ANC details.*
- *No hot meals/ local diet is provided to beneficiaries under JSSK. Instead a bottle of Juice, Two eggs & one whole packet of Bread is provided for which an amount of Rs.100/- per beneficiary per day is booked.*

### 4. Newborn Health

#### ➤ NBCC:

The NBCC is functional at PHC Achabal, but NBCC register is not maintained.

#### ➤ NBSU:

NBSU is also established but register not maintained.

- **Inj. Vitamin K** is available at the PHC Achabal and is given to the newborns at the time of delivery.

- Skills of staff nurses posted in Labour Room are lacking in providing essential newborn care & essential Intra-partum care to newborns & mothers respectively inspite of NSSK & SBA training.

## 5. Child Health

### ➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:

- ORS and Vitamin A are available at PHC Achabal but Tab. Zinc Sulphate is not available.
- Syrup Salbutamol and Salbutamol nebulising solutions were not available.

### ➤ IMMUNIZATION:

- In most of the cases vaccination for Hep. B & OPV is done before discharge of the beneficiary from the facility. However, vaccination for BCG is done only on Wednesday.
- Latest immunization schedule was found displayed in the facility.

## 6. Adolescent Health

- IFA under WIFS is being distributed to adolescents through schools.
- Tablet Albendazole is available at the PHC.

## 7. IEC Material

- JSY benefit board, JSSK entitlement board, PC&PNDT board, Beti Bachao Beti Padhao and Immunization schedule are displayed at the facility.
- Citizen charter is well displayed.
- List of available EDL is also displayed.

## 8. ACCOUNTS:

- *Under RKS, PHC Achabal has purchased three Gas Heaters from one dealer namely Golden Valley Multipurpose Marketing Cooperative Ltd, Anantnag at two different rates in the same month.* Besides, Block Medical Officer one Sr. Pharmacist is the co-signatory for RKS account.
- Codal formalities for purchases made under RKS & JSSK was incomplete.

## 9. Service Delivery in Last Two Quarters at PHC Achabal:

Service Utilization Parameter	Jan-Mar 2015	Apr-June 2015
OPD	9750	12195
IPD	267	574
Total Deliveries Conducted	65	68
No. of C-Sections Conducted	0	0



No. of IUCD Insertions	3	4
No. of Tubectomy/ Minilap	0	0
No. of Vasectomy/ NSV	0	0
No. of Children Fully Immunized	90	106
No. of Lab Tests	3707	4119
No. of USG	420	376
No. of X-Ray	396	593
No. of ECG	117	106

## 5. PHC BRAKPORA:

- PHC Brakpora is non 24\*7 PHC functioning in govt. building. The daily OPD is about 10-15.
- **Availability of Manpower:**

Category	Number	Remarks
MOs	1	Only 1 ISM MO under NRHM posted
Dental Surgeon	1	
Pharmacist	1	ISM Pharmacist
SNs	0	
ANMs	1	
LTs	1	
Others		1 Dental Technician under HDF, 1 CHO, 1 BHW, 1 HE

- There is labour room available, but deliveries are not conducted. NBCC is established which is lying idle.
- ***Under JSSK, OPD tickets are not provided free to ANC Beneficiaries, instead Rs.5/- is charged from each beneficiary.***
- OC Pills & Condoms are available. ***IFA Tablets are not available for ANC patients.***
- MCP cards are available at the facility but the staff lack skills in its proper utilization and are filled with incomplete information. Counterfoil of MCP card is also not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- All the vaccines as per the immunization schedule are being given to children.
- MCTS registers were available but poorly maintained.
- There is only one account operational that is RKS account, which is managed by MO ISM & BMO.

## 6. SC BB Nowgam:

- SC is located in the same building of PHC Brakpora.
- All the registers were poorly maintained. New Integrated RCH (village wise) registers were available but not being updated.
- Due list of ANC & Children for immunization is not being maintained at the SC.
- IFA tablets (blue) were available. Immunizations sessions are being conducted on Wednesdays.
- *Skills of the ANM posted are poor and needs refresher training on MCH services.*
- Cash book and other relevant registers - like stock registers are maintained.

## 7. CHC KOKERNAG:

CHC Kokernag is functioning in govt building with round the clock facility of electricity, water and functional toilets. CHC is easily accessible by road and has catchment population of approx. 22,000.

### 1. Availability of Human Resources:

Category	Number	Remarks
Gynaecologist	1	
Anaesthetist	1	Anaesthetist is attached at MCH Ang.
Paediatrician	0	Post of Paediatrician at CHC Kokernag is not sanctioned inspite of being FRU.
General Surgeon	1	
Other Specialists	4	1 Physician, 1 Ophthalmologist, 1 ENT Specialist & 1 Dental Surgeon is available.
MOs	12	Includes 3 MOs provided under NRHM. <i>1 MO is also a DGO and 1 MO is also MD Anaesthesia.</i>
SNs	8	Includes 2 SNs provided under NRHM.
LTs	4	Includes 2 LTs provided under NRHM
Pharmacist	3	
RMNCH+A Counsellor	2	2 ARSH Counsellors (1 Male & 1 Female)
Others		2 X-Ray Technicians, 2 OT Technicians provided under NRHM are also available at the CHC.

### 2. Reproductive Health

- Tubectomy is being done at CHC Kokernag. However, services of NSV are not available.
- IUCD, OC Pills, EC Pills and condoms are available at CHC.
- Pregnancy Testing Kits are available at CHC.
- CAC (MVA & EVA) services are available at the institution.

### 3. Maternal Health

#### ➤ LABOUR ROOM:

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were available and were kept in tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- Partographs are not being maintained.
- **IFA tabs. are not available at CHC.**
- MCP cards are available at CHC Kokernag, and incomplete information is being recorded in it. **Moreover, Counterfoil of MCP card is not retained by the staff.**
- HB meter, blood sugar testing kits and urine albumin sugar testing kits are available and functional.
- Labour room protocols were found displayed. Colour coded bins were available, but segregation of BMW was poor.
- **Blood Storage Unit** at CHC Kokernag is established and equipments are put in place, but it is **non functional due to non-availability of power back-up** as told by BMO, Larnoo.

#### ➤ JSY:

- JSY benefits are being credited to the account of beneficiaries through bank advice & A/C Payee Cheque only. However, list of JSY beneficiary is not displayed at CHC, but is available with Block Accounts Manager, Larnoo, who is also the co-signatory along with BMO. Due to paucity of funds, no beneficiary has been paid till June in the current FY 2015-16.

#### ➤ JSSK:

- Free drugs and consumables; free diagnostics are being provided to the beneficiaries.
- **Drug consumption register shows entry/ utilization of more drugs than prescribed on the IPD file of delivery patients.**
- Record of diet is maintained and provided to mothers. Under JSSK hot meals are provided to the beneficiaries.
- Drug Register and Referral Transport register was maintained but needs improvement and was brought into the notice of BMO, Larnoo.

### 4. Newborn Health

#### ➤ NBCC:

The NBCC is functional at CHC Kokernag, but NBCC register is not maintained.

#### ➤ NBSU:

NBSU is also established but register not maintained at CHC Kokernag.

- **Inj. Vitamin K** is available at the CHC Kokernag and is given to the newborns at the time of delivery.

## 5. Child Health

### ➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:

- ORS and Vitamin A are available at CHC Kokernag but Tab. Zinc Sulphate is not available.
- Syrup Salbutamol and Salbutamol nebulising solutions were not available at CHC Kokernag.

### ➤ IMMUNIZATION

- In most of the cases vaccination for BCG, Hep. B & OPV is done before discharge of the mother & newborn from the facility.
- Latest immunization schedule was found displayed in the facility.

## 6. Adolescent Health

- ARSH Clinic has been established in a separate room in the premises of CHC.
- Two counsellors (1 Male & 1 Female) are in place and are providing counselling services to the beneficiaries. *However they need training in RKS programme.*
- Tablet Albendazole is available at the CHC.

## 7. IEC Material

- JSY benefit board, JSSK entitlement board, RBSK, PC&PNDT board, Beti Bachao Beti Padhao and Immunization schedule are displayed at the facility.
- Citizen charter is well displayed.
- List of Drugs available at CHC is also displayed.
- Board on 5x5 Matrix is also displayed.

## 8. ACCOUNTS:

- Under RKS, there is 100% utilization of funds.
- All the codal formalities were complete and there was approval of RKS committee for procurement of items under RKS. However, the specification of the items to be purchased was not mentioned in the minutes of meeting.
- Under JSSK, the procurement of drugs & consumables is made as per the rates/firms approved in the District Purchase Committee of district Anantnag.

## 9. Service Delivery in Last Two Quarters at CHC Kokernag:

Service Utilization Parameter	Jan-Mar 2015	Apr-June 2015
OPD	16072	19802
IPD	882	1270
Total Deliveries Conducted	142	166
No. of C-Sections Conducted	1	8

No. of IUCD Insertions	13	19
No. of Tubectomy/ Minilap	24	10
No. of Vasectomy/ NSV	0	0
No. of Children Fully Immunized	75	66
No. of Lab Tests	11337	13136
No. of USG	364	498
No. of X-Ray	1138	1514
No. of ECG	342	371

## 8. PHC AKINGAM:

PHC Akingam is functioning as 24x7 but is designated as non 24x7 PHC with an average load of 4-5 deliveries/ month. PHC has a catchment population of approx. 5000. *There are two ambulances at PHC Akingam, but only one driver.*

### 1. Availability of Human Resources:

Category	Number	Remarks
MOs	2	Includes 1 ISM MO provided under NRHM.
Dental Surgeon	1	
Pharmacist	5	Includes 1 ISM Dawasaaz provided under NRHM.
SNs	3	
ANMs	2	
LTs	1	
Others	1	1 Dental Technician

### 2. Reproductive Health

- Terminal methods of FP are not available at the PHC.
- IUCD, OC Pills, EC Pills and condoms are available at PHC, but IUCD insertion not being done at the PHC.
- Pregnancy Testing Kits (Nischay) were available at PHC.
- CAC (MVA & EVA) services are not available at the institution; however equipments are available and have been procured out of RKS funds.

### 3. Maternal Health

#### ➤ **LABOUR ROOM:**

- Labour room is well equipped & neat and clean. However, Labour room protocols were found displayed in a single frame, which doesn't serve any purpose and staff deployed in LR took less interest in reading these protocols.
- Colour coded bins were available, but segregation of BMW was very poor.

- Essential drugs like Inj. Oxytocin; Tab. Misoprostol were available at PHC. ***However, Inj Mag Sulp is not available at the facility.***
- Antibiotics like Ampicillin, Gentamicin, etc. are available and are being purchased out of JSSK funds.
- ***IFA tablets are not available at the PHC.***
- ***Line listing of Severely Anaemic & High Risk Pregnancies is not maintained.***
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Colour coded bins were available, but segregation and disposal of BMW was very poor.

➤ **JSY:**

- JSY benefits are being credited to the account of beneficiaries A/C Payee Cheque only. Due to paucity of funds, no beneficiary has been paid till June in the current FY 2015-16

➤ **JSSK:**

- Free drugs and consumables; free diagnostics are being provided to the beneficiaries.
- ***Drug consumption register shows entry of more drugs than prescribed on the IPD file of delivery patients.***
- ***Rs.5/- are being charged from each ANC beneficiary in lieu of copy/ OPD ticket provided for recording ANC details.***
- ***Drugs under JSSK are procured by BMO Larnoo & distributed to PHCs in Block Larnoo.***

#### 4. **Newborn Health**

➤ **NBCC:**

The NBCC is functional at PHC Akingam, but NBCC register is not maintained.

- ***Inj. Vitamin K is not available at the PHC Akingam and hence it is not given to the newborns at the time of delivery.***

#### 5. **Child Health**

➤ **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at PHC Achabal but ***Tab. Zinc Sulphate is not available.***
- Syrup Salbutamol and Salbutamol nebulising solutions are also not available.

➤ **IMMUNIZATION:**

- In most of the cases vaccination for Hep. B & OPV is done before discharge of the beneficiary from the facility. However, vaccination for BCG is done only on Wednesday.

- Latest immunization schedule was found displayed in the facility.

#### **6. IEC Material**

- JSY benefit board, JSSK entitlement board, Beti Bachao Beti Padhao and Immunization schedule are displayed at the facility.
- Citizen charter is well displayed.
- List of available EDL is also displayed.

#### **7. Service Delivery in Last Two Quarters at PHC Akingam:**

<b>Service Utilization Parameter</b>	<b>Jan-Mar 2015</b>	<b>Apr-June 2015</b>
OPD	1049	1441
IPD	15	55
Total Deliveries Conducted	9	14
No. of IUCD Insertions	0	3
No. of Children Fully Immunized	44	31
No. of Lab Tests	264	564
No. of USG	-	-
No. of X-Ray	-	-
No. of ECG	1	3

#### **9. SC PEERTAKIYA:**

- SC is located in rented building and has been locked by owner for want of rent with all the equipments in it.
- Now SC has been relocated to AWC where it provides only immunization services to the catering area.

#### **10. SC (MAC) HILLER:**

- SC is located in govt. building. The building is newly constructed and has been recently upgraded to the PHC level. The catchment population of the centre is 3198.
- Among the staff, there is 1 ANM (NRHM), 1 Helper & 2 Sweepers posted there.
- All the registers were maintained properly. New Integrated RCH (village wise) registers were available and updated.
- ***IFA, Zinc Tablets & OCPs are not available at the facility.***
- Immunizations sessions are being conducted on Wednesdays.
- Under RKS, centre has received Rs.5000/- for FY 2014-15 and there is 100% utilization of funds.

## **11. CHC SHANGUS:**

CHC Shangus is functioning in govt building with the facility of electricity, water and functional toilets. The catchment population of CHC is 6851. OT is established but it is non-functional due to non-availability of staff.

### **1. Availability of Human Resources:**

<b>Category</b>	<b>Number</b>	<b>Remarks</b>
Gynaecologist	-	No Specialist posted at CHC Shangus.
Anaesthetist	-	
Paediatrician	-	
MOs	6	Includes 2 MOs provided under NRHM. <b>1 MO is EmOC Trained.</b>
SNs	9	Includes 2 SNs provided under NRHM.
LTs	4	Includes 2 LTs provided under NRHM
Pharmacist	1	
Others		3 OT Technicians & 3 X-Ray Technicians are also available at the CHC.

### **2. Reproductive Health**

- Terminal methods of FP are not available at CHC.
- IUCD, OC Pills, EC Pills and condoms are available at CHC.
- Pregnancy Testing Kits were available at CHC.

### **3. Maternal Health**

#### **➤ LABOUR ROOM:**

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol are available and were kept in tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- ***IFA tabs. are not available at CHC.***
- MCP cards are available at CHC Shangus, however, Counterfoil of MCP card is not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Labour room protocols were found displayed. Colour coded bins were available, but segregation of BMW was poor.

#### **➤ JSY:**

- JSY benefits are being credited to the account of beneficiaries through bank advice & A/C Payee Cheque only. However, list of JSY beneficiary is not displayed at CHC, but is available with Block Accounts Manager, Shangus, who



is also the co-signatory along with BMO. Due to paucity of funds, no beneficiary has been paid till June in the current FY 2015-16.

➤ **JSSK:**

- Free drugs and consumables; free diagnostics are being provided to the beneficiaries.
- *Drug consumption register shows entry of more drugs than prescribed on the IPD file of delivery patients.*
- Local diet is provided to delivery patients under JSSK.
- Drug Register and Referral Transport register are well maintained.

**4. Newborn Health**

➤ **NBCC:**

The NBCC is established at CHC Shangus, but NBCC register is not maintained.

➤ **NBSU:**

NBSU is also established but register not maintained at CHC Shangus. There are 4 Radiant Warmers & 2 Phototherapy Units available in NBSU.

- **Inj. Vitamin K** is available at the CHC and is given to the newborns at the time of delivery.

**5. Child Health**

➤ **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at CHC Shangus but *Tab. Zinc Sulphate is not available.*
- Syrup Salbutamol and Salbutamol nebulising solutions are not available at CHC Shangus.

➤ **IMMUNIZATION**

- In most of the cases vaccination for BCG, Hep. B & OPV is done before discharge of the beneficiary from the facility.
- Latest immunization schedule was found displayed in the facility.

**6. IEC Material**

- JSY benefit board, JSSK entitlement board, RBSK, PC&PNDT board, Beti Bachao Beti Padhao and Immunization schedule are displayed at the facility.
- Citizen charter is well displayed.
- List of available EDL is also displayed.

**7. ACCOUNTS:**

- Under RKS, there is 100% utilization of funds for the FY 2014-15.

- All the codal formalities were complete and there was approval of RKS committee for procurement of items under RKS. However, the specification of the items to be purchased was not mentioned in the minutes of meeting.
- Under JSSK, the procurement of drugs & consumables is made as per the rates/firms approved in the District Purchase Committee of district Anantnag.

#### 8. Service Delivery in Last Two Quarters at CHC Shangus:

Service Utilization Parameter	Jan-Mar 2015	Apr-June 2015
OPD	9723	11000
IPD	743	1433
Total Deliveries Conducted	157	200
No. of C-Sections Conducted	-	-
No. of IUCD Insertions	10	17
No. of Tubectomy/ Minilap	-	-
No. of Vasectomy/ NSV	-	-
No. of Children Fully Immunized	38	66
No. of Lab Tests	5162	4882
No. of USG	886	1035
No. of X-Ray	686	870
No. of ECG	135	153

#### 12. **PHC NOWGAM:**

- PHC Nowgam is non 24\*7 PHC functioning in govt. building. The daily OPD is about 10-12. No delivery has been conducted at PHC in last 2 Quarters of the year. The catchment population of PHC is 6600.

- **Availability of Manpower:**

Category	Number	Remarks
MOs	2	Includes 1 ISM MO under NRHM.
Dental Surgeon	1	
Pharmacist	2	Includes 1 ISM Pharmacist under NRHM.
ANMs	1	
LTs	1	
Others		1 X-Ray Technician also available.

- Labour room is well equipped, but deliveries are not conducted. *NBCC is established which has one Radiant warmer & 1 Phototherapy unit also. It is lying idle.*
- *Under JSSK, OPD tickets are not provided free to ANC Beneficiaries, instead Rs.5/- is charged from each beneficiary for providing OPD ticket.*

- *Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.*
- OC Pills & Condoms are available. *IFA Tablets are not available for ANC patients.*
- *ORS & Tab. Zinc is also not available at the PHC.*
- MCP cards are available at the facility but Counterfoil of MCP card is also not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- All the vaccines as per the immunization schedule are being given to children.

### **13. SC KHUNDROO:**

- *SC Khudroo was found locked at the time of visit at 11:00 AM on 22-06-2015. Concerned ANM had gone for monthly meeting at Block HQ Achabal. When contacted on telephone, she said that she was not informed by BPMU Achabal about the visit of State & District Officers.*

### **14. PHC MATTAN:**

PHC Mattan is a block PHC located in govt building with the facility of electricity, water and functional toilets. BMO office is also located in the PHC. Catchment population of PHC is approx. 7500.

#### **1. Availability of Human Resources:**

Category	Number	Remarks
MOs	8	Includes 1 MBBS & 1 ISM MO provided under NRHM.
Dental Surgeon	3	
SNs	4	Includes 1 SN provided under NRHM.
ANMs	1	
LTs	2	Includes 1 LT provided under NRHM
Others	1	1 X-Ray Tech.; 1 CHO; 1 LHV

#### **2. Reproductive Health**

- Terminal methods of FP are not available at the PHC.
- IUCD, OC Pills, EC Pills and condoms are available at PHC.
- Pregnancy Testing Kits (Nischay) were available at PHC.
- CAC (MVA & EVA) services are not available at the institution.

### 3. Maternal Health

#### ➤ LABOUR ROOM:

- *Labour room is well equipped & staff is also deployed in LR, but only 1-2 deliveries are conducted per month.*
- Labour room protocols were found displayed in a single frame, which doesn't serve any purpose and staff deployed in LR took less interest in reading these protocols.
- Colour coded bins were available, but segregation of BMW was very poor.
- Essential drugs like Inj. Oxytocin; Tab. Misoprostol were available at PHC.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- *Inj. Mag. Sulphate, Vit. K is not available at the PHC.*
- *IFA tablets are also not available.*
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Colour coded bins were available, but segregation and disposal of BMW was very poor.

#### ➤ JSY:

- JSY benefits are being credited to the account of beneficiaries through bank advice & A/C Payee Cheque only. However, list of JSY beneficiary is not displayed at PHC, but is available with Block Accounts Manager, Mattan, who is also the co-signatory along with BMO. Due to paucity of funds, no beneficiary has been paid till June in the current FY 2015-16

#### ➤ JSSK:

- Free drugs and consumables; free diagnostics are being provided to the beneficiaries.
- *Since deliveries conducted at the PHC are very less, so hot meals/ local diet is not provided to beneficiaries under JSSK.*

### 4. Newborn Health

#### ➤ NBCC:

The NBCC is functional at PHC Mattan, but NBCC register is not maintained.

- **Inj. Vitamin K** is not available at the PHC Mattan.

### 5. Child Health

#### ➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:

- ORS and Vitamin A are available at PHC Mattan but Tab. Zinc Sulphate is not available.
- Syrup Salbutamol and Salbutamol nebulising solutions were also not available.

➤ **IMMUNIZATION:**

- Vaccination is done on every Wednesday.
- Latest immunization schedule was found displayed in the facility.
- Cold Chain equipments like ILD & DF are properly maintained.
- Open Vial Policy for vaccination is being followed properly.

**6. Adolescent Health**

- IFA under WIFS is being distributed to adolescents through schools.
- Tablet Albendazole is available at the PHC.

**7. IEC Material**

- JSY benefit board, JSSK entitlement board, RBSK, PC&PNDT board, Beti Bachao Beti Padhao and Immunization schedule are displayed at the facility.
- Citizen charter is well displayed.
- 5x5 Matrix on RMNCH+A is displayed.
- List of available EDL is also displayed.

**8. Service Delivery in Last Two Quarters at PHC Mattan:**

<b>Service Utilization Parameter</b>	<b>Jan-Mar 2015</b>	<b>Apr-June 2015</b>
OPD	9580	12240
IPD	69	171
Total Deliveries Conducted	2	4
No. of C-Sections Conducted	-	-
No. of IUCD Insertions	6	1
No. of Children Fully Immunized	74	68
No. of Lab Tests	2106	2697
No. of USG	234	361
No. of X-Ray	496	1001
No. of ECG	46	75

**15. PHC AISHMUQAM:**

PHC Aishmuqam is located in govt building with the facility of electricity, water and functional toilets. Catchment population of PHC is approx. 16692. It is a designated functional delivery point with average 10-12 deliveries per month.

**1. Availability of Human Resources:**

<b>Category</b>	<b>Number</b>	<b>Remarks</b>
MOs	4	Includes 1 ISM MO from ISM Deptt.

Dental Surgeon	1	
Pharmacist	3	Includes 1 ISM dawasaaz.
SNs	3	Includes 2 SNs provided under NRHM.
ANMs	2	
LTs	2	
Others		1 Dental Tech.; 1 X-Ray Tech.; 1 MPHWS

## 2. Reproductive Health

- Terminal methods of FP are not available at the PHC.
- IUCD, OC Pills, EC Pills and condoms are available at PHC, *but IUCD insertions are not being done.*
- Pregnancy Testing Kits (Nischay) were available at PHC.
- CAC (MVA & EVA) services are not available at the institution.

## 3. Maternal Health

### ➤ LABOUR ROOM:

- *Labour room is congested and small in size. It was found unclean.*
- Labour room protocols were found displayed but in a single frame.
- Essential drugs like Inj. Oxytocin; Tab. Misoprostol were available at PHC.
- Antibiotics like Ampicillin, Gentamicin are available and are being purchased out of JSSK funds.
- *Inj. Mag. Sulphate, Vit. K is not available at the PHC.*
- *IFA tablets are also not available.*
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Colour coded bins were available, but segregation and disposal of BMW was very poor.

### ➤ JSY:

- JSY benefits are being credited to the account of beneficiaries through A/C Payee Cheque only.

### ➤ JSSK:

- Free drugs and consumables; free diagnostics are being provided to the beneficiaries
- *Under JSSK, OPD & IPD tickets are not provided free to ANC Beneficiaries, instead Rs.5/- is charged from each beneficiary for OPD ticket and Rs.20/- for IPD ticket is charged from delivery patients.*
- *Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.*
- *Vit. K is purchased by the attendants of beneficiaries from outside market out of their own pocket expenses.*

- *Record of diet was not available at the PHC Aishmuqam. Payment for diet is given to the staff nurses directly rather than to the diet supplier. Diet is given to the beneficiaries for which Staff posted in LR pay towards the hotelier/ supplier initially from their own pocket and later on hospital authorities reimburse staff nurses, which is against the guidelines.*

#### 4. Newborn Health

##### ➤ NBCC:

The NBCC is established in the already cramped labour room and was found covered with full of dirt & dust.

- *Inj. Vitamin K is not available at the PHC Aishmuqam.*

#### 5. Child Health

##### ➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:

- ORS and Vitamin A are available at PHC Asihmuqam but Tab. Zinc Sulphate is not available.
- Syrup Salbutamol and Salbutamol nebulising solutions were also not available.

##### ➤ IMMUNIZATION:

- Vaccination is done on every Wednesday.
- Latest immunization schedule was found displayed in the facility.
- *Cold Chain equipments like ILD & DF are out of order due to non-functional stabilizer.* Vaccines are brought from PHC Mattan on every Wednesday.
- *Zero dose of Hep. B is not given to the newborn before they are discharged from the hospital.*
- Open Vial Policy for vaccination is being followed properly.

#### 6. Adolescent Health

- IFA under WIFS is being distributed to adolescents through schools.
- Tablet Albendazole is available at the PHC.

#### 7. IEC Material

- JSY benefit board, JSSK entitlement board, RBSK, PC&PNDDT board, Beti Bachao Beti Padhao and Immunization schedule are displayed at the facility.
- Citizen charter is well displayed.
- 5x5 Matrix on RMNCH+A is displayed.
- List of available EDL is also displayed.

## 8. Service Delivery in Last Two Quarters at PHC Aishmuqam:

Service Utilization Parameter	Jan-Mar 2015	Apr-June 2015
OPD	6443	6876
IPD	354	383
Total Deliveries Conducted	35	36
No. of IUCD Insertions	-	-
No. of Children Fully Immunized	89	117
No. of Lab Tests	1195	680
No. of X-Ray	37	87

## 16. SC MANZIGAM:

- SC is located in govt. building. The catchment population of the centre is 2877 and caters to 4 villages.
- Record keeping is poor. New Integrated RCH (village wise) registers were available and updated.
- *IFA, Zinc Tablets & Tab. Albendazole are not available at the facility.*
- Immunizations sessions are being conducted on Wednesdays.
- Under RKS, centre has received Rs.5000/- for FY 2014-15 and there is 100% utilization of funds.

## 17. CHC SEER:

CHC Seer is functioning in govt. building with the facility of electricity, water and functional toilets. It has a separate Medical Superintendent and falls in block Mattan. The catchment population of CHC is 16064.

### 1. Availability of Human Resources:

Category	Number	Remarks
Gynaecologist	0	1 MO who is DGO is providing the services of Gynae.
Anaesthetist	0	1 MO who is MD Anesthesia is providing the services of Anesthesia.
Paediatrician	1	Hired under NRHM.
MOs	11	Includes 2 MOs provided under NRHM.
SNs	9	Includes 2 SNs provided under NRHM.
LTs	6	Includes 2 LTs provided under NRHM
RMNCH+A Counsellor	2	2 ARSH Counsellors are in place.
Others		2 OT Technicians & 2 X-Ray Technicians are also available at the CHC.



## 2. Reproductive Health

- Terminal methods of FP like Minilap are available at CHC.
- IUCD, OC Pills, EC Pills and condoms are available at CHC.
- Pregnancy Testing Kits were available at CHC.
- *MTP services are not available.*

## 3. Maternal Health

### ➤ LABOUR ROOM:

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol are available and were kept in tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- *IFA tabs. are not available at CHC.*
- MCP cards are available at CHC Seer, however, Counterfoil of MCP card is not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Labour room protocols were found displayed. Colour coded bins were available, but segregation of BMW was poor.

### ➤ JSY:

- JSY benefits are being credited to the account of beneficiaries through bank advice & A/C Payee Cheque only. However, list of JSY beneficiary is not displayed at CHC.

### ➤ JSSK:

- Free drugs and consumables; free diagnostics are being provided to the beneficiaries.
- *Drug consumption register shows entry of more drugs than prescribed on the IPD file of delivery patients.*
- *JSSK drugs have been procured at higher rates than approved by District Purchase Committee. VAT has been included in the bills also which has been paid to the suppliers.*
- *Diet at the rate of Rs.100/- per diet (Lunch/ Dinner) has been booked which sums upto Rs.200/- per day per beneficiary. However, as per the guidelines Rs.100/- day is approved per day per beneficiary which includes breakfast, lunch & dinner.*
- Referral Transport register are well maintained.

## 4. Newborn Health

### ➤ NBCC:

The NBCC is established at CHC Seer, but NBCC register is not maintained.

➤ **NBSU:**

NBSU is also established but register is not maintained at CHC Seer.

- **Inj. Vitamin K** is available at the CHC and is given to the newborns at the time of delivery.

**5. Child Health**

➤ **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at CHC Seer but *Tab. Zinc Sulphate is not available.*
- Syrup Salbutamol and Salbutamol nebulising solutions are not available at CHC Seer

➤ **IMMUNIZATION**

- In most of the cases vaccination for BCG, Hep. B & OPV is done before discharge of the beneficiary from the facility.
- Latest immunization schedule was found displayed in the facility.

**6. Adolescent Health**

- ARSH Clinic has been established in a separate room in the premises of CHC.
- Two counsellors (1 Male & 1 Female) are in place and are providing counselling services to the beneficiaries. *However they need training in RSKS programme.*
- Tablet Albendazole is available at the CHC.

**7. IEC Material**

- JSY benefit board, JSSK entitlement board, RBSK, PC&PNDDT board, Beti Bachao Beti Padhao and Immunization schedule are displayed at the facility.
- Citizen charter is well displayed.
- List of available EDL is also displayed.

**8. ACCOUNTS:**

- Under RKS, there is 100% utilization of funds for the FY 2014-15.
- All the codal formalities were complete and there was approval of RKS committee for procurement of items under RKS. However, the specification of the items to be purchased was not mentioned in the minutes of meeting.
- *Under JSSK, the procurement of drugs & consumables has been made at higher rates by the concerned authorities of CHC Seer than those approved by the District Purchase Committee of district Anantnag.*

**9. Service Delivery in Last Two Quarters at CHC Seer:**

Service Utilization Parameter	Jan-Mar 2015	Apr-June 2015
OPD	16176	21979

IPD	596	1537
Total Deliveries Conducted	76	71
No. of C-Sections Conducted	-	3
No. of IUCD Insertions	14	8
No. of Tubectomy/ Minilap	-	3
No. of Children Fully Immunized	87	66
No. of Lab Tests	5823	5255
No. of USG	-	299
No. of X-Ray	1383	1471
No. of ECG	84	288

### **18. SC SARNAL:**

- SC is located in rented building. The catchment population of the centre is 4850 and caters to 4 villages.
- There are 2 Pharmacists, 1 ANM, 1 NO, 1 Sweeper posted at Subcentre Sarnal.
- MCTS Registers were available but record keeping is poor.
- ***IFA, Zinc Tablets & Tab. Albendazole are not available at the facility.***
- Immunizations sessions are being conducted on Wednesdays.
- Under RKS, centre has received Rs.5000/- for FY 2014-15 and there is 100% utilization of funds.

### **19. PHC SALLAR:**

PHC Sallar is a Block PHC and houses the office of BMO Sallar. It is a designated functional delivery point with average 15-20 deliveries per month. Block Sallar is the least performing block in Anantnag and the delivery of services was found poor in all the facilities of block.

#### **1. Availability of Human Resources:**

Category	Number	Remarks
MOs	6	Includes 2 MOs provided under NRHM.
Dental Surgeon	1	
SNs	2	Both SNs provided under NRHM.
ANMs	4	Includes 2 ANMs provided under NRHM.
LTs	2	Includes 1 LT provided under NRHM.

## 2. Reproductive Health

- *Terminal methods of FP are not available at the PHC.*
- OC Pills, EC Pills and condoms are available at PHC, *but IUCD insertions are not being done.*
- Pregnancy Testing Kits (Nischay) were available at PHC.
- CAC (MVA & EVA) services are not available at the institution.

## 3. Maternal Health

### ➤ LABOUR ROOM:

- Labour room is well equipped with Labour room protocols displayed in it but in a single frame.
- Essential drugs like Inj. Oxytocin; Tab. Misoprostol were available at PHC.
- Antibiotics like Ampicillin, Gentamicin are available and are being purchased out of JSSK funds.
- *Inj. Mag. Sulphate is not available at the PHC.*
- *IFA tablets are also not available.*
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- *Colour coded bins were available, but segregation and disposal of BMW was very poor.*
- *Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.*

### ➤ JSY:

- JSY benefits are being credited to the account of beneficiaries through e-transfer.

### ➤ JSSK:

- *Under JSSK, OPD & IPD tickets are not provided free to ANC Beneficiaries, instead Rs.5/- is charged from each beneficiary for OPD ticket.*
- *JSSK Drug consumption register is not maintained.*
- *Record of diet was not available at the PHC Sallar.*
- *One Pt. namely Ms. Kulsuma W/O Mohd. Altaf R/O Liver, Sallar admitted at PHC under MRD No. 729 has bought Inj. Amikacin & Inj. Taxim from outside market. However, both these medicines were available in the facility.*
- *One Pt. namely Ms. Tahira Bano W/O Ashaq Hussain Bhat R/O Hamnard admitted at PHC under MRD No. 472 on 30-05-2015 and discharged on same day. However, diet has been booked for 2 days i.e. 30-05-2015 & 31-05-2015.*

## 4. Newborn Health

### ➤ NBCC:

The NBCC is established in the labour room. It has 2 Radiant warmers in it.

- *Inj. Vitamin K is not available at the PHC Sallar.*

## 5. Child Health

### ➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:

- ORS and Vitamin A are available at PHC Sallar but Tab. Zinc Sulphate is not available.
- Syrup Salbutamol and Salbutamol nebulising solutions were also not available.

### ➤ IMMUNIZATION:

- Vaccination is done on every Wednesday.
- Latest immunization schedule was found displayed in the facility.
- ***Zero dose of Hep. B is not given to the newborn before they are discharged from the hospital.***
- Open Vial Policy for vaccination is being followed properly.

## 6. Adolescent Health

- IFA under WIFS is being distributed to adolescents through schools.
- Tablet Albendazole is available at the PHC.

## 7. IEC Material

- JSY benefit board, JSSK entitlement board, RBSK, PC&PNDT board, Beti Bachao Beti Padhao and Immunization schedule are displayed at the facility.
- Citizen charter is well displayed.
- 5x5 Matrix on RMNCH+A is displayed.
- List of available EDL is also displayed.

## 8. ACCOUNTS

- ***Block Accounts Manager, Sallar was out of station and was on long leave and he had kept all the records related to RKS & JSSK under lock.***

## 9. Service Delivery in Last Two Quarters at PHC Sallar:

Service Utilization Parameter	Jan-Mar 2015	Apr-June 2015
OPD	6462	6460
IPD	114	452
Total Deliveries Conducted	42	65
No. of IUCD Insertions	-	-
No. of Children Fully Immunized	33	34
No. of Lab Tests	4761	7011
No. of USG	118	215
No. of X-Ray	-	111
No. of ECG	47	61

## 20. PHC ADLASH:

- PHC Adlash is non 24\*7 PHC functioning in rented building. New building is under construction.
- The daily OPD at PHC Adlash is about 3-5.
- **Availability of Manpower:**

Category	Number	Remarks
MOs	1	1 ISM MO under NRHM.
Pharmacist	1	
Others		2 Nursing Orderlies & 1 Sweeper
<b><i>2 MOs; 1 Dental Surgeon, 1 Lab Tech, &amp; 1 X-Ray Tech are attached to other facilities in the block due to non-availability of space in the present building.</i></b>		

- ***Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.***
- ***ORS, IFA & Zinc Tablets are not available at the PHC.***
- ***Lab. Services are not available at the PHC.***
- ***Under RKS, PHC Adlash received Rs.35,000/- for FY 2014-15 and there is 100% utilization of funds.***
- ***Portable ECG Machine has been purchased under RKS at the rate of Rs.19960/- from M/S Friends Medical Store, Anantnag for which bill has been passed by single signature of MO incharge.***

## 21. SC WULLERHAMA:

- SC Wullerhama is located in newly constructed govt building. The catchment population of the centre is 3517.
- Only 1 ANM (NRHM) is posted there and assisted by 1 Helper & 1 Sweeper.
- MCTS Registers were available but record keeping is poor.
- ***IFA, Zinc Tablets & Tab. Albendazole are not available at the facility.***
- Immunizations sessions are being conducted on Wednesdays.
- Skills of the concerned ANM are poor. She couldn't measure BP when asked to do so.
- Under RKS, centre has received Rs.5000/- for FY 2014-15 and there is 100% utilization of funds.

## 22. PHC SRIGUFWARA:

- PHC Srigufwara is functioning in govt. building with good infrastructure and easily accessible by road.
- The daily OPD at PHC Srigufwara is good and is about 30-40 per day.
- Facilities like X-Ray & Lab. Services are available at the PHC.
- ***Labour room is well equipped with NBCC established, but no deliveries have been conducted at PHC for last 3 years, inspite of available SBA trained manpower.***

- **Availability of Manpower at PHC Srigufwara:**

Category	Number	Remarks
MOs	2	Includes 1 ISM MO under NRHM.
Dental Surgeon	1	
Pharmacist	1	
ANM	1	
Others		1 CHO, 1 Lab Tech, 1 X-Ray Tech, 2 Nursing Orderlies & 2 Sweepers are available.

- *Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.*
- *ORS, IFA & Zinc Tablets are not available at the PHC.*
- *Expired Syringes, Catgut & other consumables was found in LR.*
- *VDRL Kits were also expired and same are being used for testing purpose. More than 50 expired VDRL Kits were found in possession of Lab Tech.*
- *Display of IEC Matter is also poor. IEC related to JSY, JSSK, Beti Bachao Beti Padhao is missing.*

### **23. PHC AWOORA:**

- PHC Awoora is functioning in govt. building with good infrastructure and easily accessible by road.
- The daily OPD at PHC Awoora is average and is about 8-10 per day.
- *X-Ray facilities are not available at the PHC.*
- *Labour room is well equipped with NBCC established, but very few deliveries are conducted at PHC.*
- **Availability of Manpower at PHC Awoora:**

Category	Number	Remarks
MOs	1	Only 1 ISM MO under NRHM is available.
Dental Surgeon	1	
Pharmacist	3	Includes 1 ISM Pharmacist.
ANM	1	
Others		1 BHW, 1 Lab Tech, 4 Nursing Orderlies are available.

- *Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.*
- *ORS, IFA & Zinc Tablets are not available at the PHC.*
- *IEC related to JSY, JSSK, Beti Bachao Beti Padhao was displayed.*
- *Citizen Charter was also displayed.*

## 24. SC DEHWATOO:

- SC Dehwatoo is located in newly constructed govt building.
- ***It is a functional delivery point.*** Twelve Deliveries have been reported from the SC in last quarter (April-June, 2015). On probing, it was found that these deliveries are actually conducted by a trained birth attendant (TBA) at the Subcentre.
- Only 1 ANM (NRHM) is posted there who is on Maternity Leave. Among other staff there is 1 Nursing Orderly & 2 Part Time Sweepers.
- ***The Subcentre needs to be strengthened keeping in view its functionality as delivery point and should be provided with ANM from regular side and a Pharmacist/ or Lab Tech.***
- ***IFA, Zinc Tablets & Tab. Albendazole are not available at the facility.***
- MCTS Registers were available and updated.
- Immunizations sessions are being conducted on Wednesdays.
- Under RKS, centre has received Rs.10,000/- for FY 2014-15 and there is 100% utilization of funds.

## 25. MCCH Anantnag:

### 1. Availability of Human Resources:

Category	Number	Remarks
Gynaecologist	3	
Anaesthetist	2	Includes 1 Anesthetist under NRHM.
Paediatrician	2	Includes 1 Paediatrician (SNCU) under NRHM.
MOs	14	Includes 7 MOs provided under NRHM. (4 for SNCU, 1 for NRC & 2 others).
SNs	16	Includes 10 SNs provided under NRHM. (5 for SNCU & 5 others).
LTs	5	Includes 1 LT (SNCU) provided under NRHM
RMNCH+A Counsellor	2	2 ARSH Counsellors are in place.

### 2. Reproductive Health

- Terminal methods of FP like Tubectomy/ Minilap are available at the MCH Anantnag.
- IUCD, OC Pills, EC Pills and condoms are available at MCH.
- Pregnancy Testing Kits (Nischay) were available at MCH.
- CAC (MVA & EVA) services are not available at the institution.

### 3. Maternal Health

#### ➤ **LABOUR ROOM:**

- Labour room is well equipped with Labour room protocols displayed in it and NBCC established.
- Essential drugs like Inj. Oxytocin; Inj. Mag Sulph; Tab. Misoprostol are available.



- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone, etc. are available and are being purchased out of JSSK funds.
  - HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
  - Inj. Vitamin K is given to all the newborns in the LR.
- **JSY:**
- JSY benefits are being credited to the account of beneficiaries through e-transfer. Due to paucity of funds, payment to more than 600 mother beneficiaries was pending till March 2015.
  - *There is liability of around Rs.4.65 Lakhs under JSY as on ending March 2015.*
- **JSSK:**
- *Under JSSK, OPD & IPD tickets are not provided free to Mother Beneficiaries & Infants instead Rs.5/- & Rs.20/- is charged from each beneficiary for OPD& IPD ticket respectively. The amount charged is also not credited to HDF. The matter was brought into the notice of Medical Superintendent.*
  - *Under JSSK, hospital has a liability of approx. 1 Crore as cited by concerned dealing assistant and suppliers are pressing hard for release of funds.*
  - All the procurement made under JSSK has been done after following all the codal formalities.

#### 4. **Newborn Health**

- **SNCU:-**
- *SNCU has inadequate space to provide quality newborn care services.* As per GoI guidelines, 12 bedded SNCU is required for a facility with 3000 deliveries/year and 4 beds need to be added per extra thousand deliveries. MCH Anantnag conducted approx. 12,000 deliveries in the year 2014-15. There are only 13 radiant warmers available, 9 in inborn unit and 4 in outborn unit.
  - Doubling of infants on single warmer was observed, which puts newborns at risk of acquiring each others infections.
  - Step down unit for rooming-in of baby and mother after acute phase of illness is over is not available in the SNCU area.
  - SNCU is not located in the vicinity of labour room/obstetric ward, and shifting of newborns from LR to SNCU exposes them to risk of developing Hypothermia.
  - There is unrestricted entry of attendants inside SNCU area due to non-availability of security, which again increases chances of infection to newborn.
  - *There is shortage of staff in SNCU at MCH Anantnag. Staff nurses of SNCU are over-burdened as there is high patient load. Staff nurses dedicated for*

*SNCU are also doing duties in paediatric ward. There are no Staff Nurses from regular side deputed in Paediatric Ward of MCH. It is proposed that 5 SNs from regular side may be deputed to Paediatric Ward.*

- *One PTS may be provided to SNCU by district hospital out of HDF funds.*

## 5. Child Health

### ➤ NRC:-

- Six bedded NRC has been established at MCH Anantnag. One Medical Officer & Nutrition Counsellor are in place. Among other staff, ANMs & Cook are yet to be hired. As such dietary services to NRC admitted patients are not provided.

### ➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:

- ORS and Vitamin A are available but Tab. Zinc Sulphate is not available.
- Syrup Salbutamol and Salbutamol nebulising solutions were also not available.

### ➤ IMMUNIZATION:

- *Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.*
- *During night, vaccination facilities are not available. As a result some cases get discharged without Hep. Zero dose. It is proposed to keep one vaccine carrier having vaccines like BCG, OPV & Hep. B in LR and LR staff may be asked to give birth doses of vaccination during night.*
- Vaccination is done on daily basis.
- Latest immunization schedule was found displayed in the facility.
- Open Vial Policy for vaccination is being followed properly.

## 6. Adolescent Health

- ARSH Clinic has been established in a separate room in the premises of MCH Anantnag.
- Two counsellors (1 Male & 1 Female) are in place and are providing counselling services to the beneficiaries. *However, they need training in RKSK programme.*
- *One Data Entry Operator is also provided under ARSH programme.*

## 7. IEC Material

- JSY benefit board, JSSK entitlement board, PC&PNDT board, and Immunization schedule are displayed at the facility.
- Citizen charter is well displayed.
- 5x5 Matrix on RMNCH+A is displayed.
- List of available EDL is also displayed.

## 8. ACCOUNTS

- *During the FY 2014-15, no RKS meeting has been held at MCH. As a result an amount of Rs.7.15 lakh released by District Health Society under RKS remains unutilized.*
- *Under JSY, there is liability of approx. Rs.4.65 lakhs as on ending March 2015.*
- *Under JSSK, there is liability of approx. Rs. 1 Crore.*
- *All the codal formalities have been observed while making purchases under RKS & JSSK.*

## 9. Service Delivery in Last Two Quarters at MCH Anantnag:

Service Utilization Parameter	Jan-Mar 2015	Apr-June 2015
OPD	40946	47146
IPD	7484	7006
Total Deliveries Conducted	3222	2781
No. of C-Sections Conducted	1199	1135
No. of IUCD Insertions		
No. of Tubectomy/ Minilap		
No. of Vasectomy/ NSV		
No. of Children Fully Immunized		
No. of Lab Tests	86469	68686
No. of USG	4179	3967
No. of X-Ray	399	415
No. of ECG	110	97

## 26. NTPHC Ranbirpora:

- PHC Ranbirpora is non 24\*7 PHC functioning in rented building. The daily OPD is very minimal which is about 1-2. Mostly the services delivered are ANC & Immunization.
- There are 4 rooms & 2 beds available in the PHC.
- There is no Medical Officer posted at NTPHC Ranbirpora., however the post is sanctioned.
- Among the staff available & posted at Ranbirpora include 1 Pharmacist, 1 ANM & 1 Staff Nurse.
- ***Labour room is not available.***
- ***IFA Tablets are not available for ANC patients.*** However, OC Pills, Condoms & Tab. Albendazole are available.
- MCP cards are available at the facility but the staff lack skills in its proper utilization and are filled with incomplete information. Counterfoil of MCP card is also not retained by the staff.

- All the vaccines as per the immunization schedule are being given to children.
- MCTS registers were available but poorly maintained.
- Under RKS, Rs.35000/- have been released to NTPHC Ranbirpora during FY 2014-15 and there is 100% utilization of funds.
- ***Under RKS, multiple bills amounting less than Rs.5000/- but more than Rs.4000/- have been paid on same date to the same dealer like M/S Friends Medical Store, Anantnag & M/S Malik Painters Anantnag in order to avoid codal formalities.***

#### **27. SC RAMPORA:**

- SC Rampora caters to the population of 2220, and there is only 1 ASHA for the centre.
- Only 1 ANM (NRHM) is posted. Among other staff there is 1 Helper & 2 Part Time Sweepers.
- ***ORS, IFA, Zinc Tablets & Tab. Albendazole are not available at the facility.***
- MCTS Registers were available and updated.
- Immunizations sessions are being conducted on Wednesdays.
- Under RKS, centre has received Rs.5,000/- for FY 2014-15 and there is 100% utilization of funds. Cash book has been kept at BHQ Mattan.

#### **28. PHC MARHAMA:**

- PHC Marhama is a designated 24\*7 PHC functioning in govt. building. However currently the PHC is not functioning as 24\*7 as the facility got damaged due to recent floods.
- There are 10 indoor beds available & the daily OPD is about 25-30.
- ***One MO namely Dr. Akhter Hussain has marked his attendance as present, however, he was on leave on the day of visit i.e; 08-07-2015.***
- **Availability of Manpower:**

Category	Number	Remarks
MOs	2	Includes 1 ISM MO under NRHM.
Dental Surgeon	1	
Pharmacist	2	Includes 1 ISM Pharmacist under NRHM.
Staff Nurse	1	
ANMs	1	
LTs	1	
Others		1 X-Ray Tech & 1 Dental Tech also available.

- Labour room is well equipped, but deliveries are not conducted. ***Delivery set was full of rust.***
- ***NBCC is established which has 2 Radiant warmers, 2 Cradles, 2 Infant beds, 3 Oxygen cylinders and an Oxygen concentrator which are lying idle.***

- ***Under JSSK, OPD tickets are not provided free to ANC Beneficiaries, instead Rs.5/- is charged from each beneficiary for providing OPD ticket.***
- ***Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.***
- ORS, OC Pills & Condoms are available.
- ***IFA & Zinc Tablets are not available at the PHC.***
- MCP cards are available at the facility but Counterfoil of MCP card is also not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- ***Under RKS, bills have been passed for the amount which also includes VAT. However as per the rate contract, VAT is not to be included in the billing.***

## **29. PHC SIRHAMA:**

- PHC Sirhama is non 24\*7 PHC functioning in govt. building. There are 16 indoor beds available & the daily OPD is about 10-12.
- Post of Medical Officer is lying vacant.
- ***Deliveries are not conducted at the PHC.***
- **Availability of Manpower:**

Category	Number	Remarks
MOs	1	Only 1 ISM MO under NRHM available.
Dental Surgeon	1	
Pharmacist	1	1 ISM Pharmacist under NRHM.
Staff Nurse	1	Male Nurse
ANMs	1	
LTs	1	
Others		2 Nursing Orderlies & 1 Sweeper.

- ***Under JSSK, OPD tickets are not provided free to ANC Beneficiaries, instead Rs.5/- is charged from each beneficiary for providing OPD ticket.***
- ***Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.***
- ORS, OC Pills & Condoms are available.
- ***IFA & Zinc Tablets are not available at the PHC.***
- MCP cards are available at the facility but Counterfoil of MCP card is also not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- All the vaccines as per the immunization schedule are being given to children.
- ***On purchases made under RKS, various codal formalities were incomplete. There is no mention of Number & Date on comparative statement & supply order.***

### 30. PHC B KALAN:

- PHC B. Kalan is a designated 24\*7 PHC functioning in govt. building. The daily OPD at B. Kalan is 3-5 patients.
- *No delivery conducted at PHC since last 2 years. Last delivery conducted in Oct. 2013.*
- **Availability of Manpower:**

Category	Number	Remarks
MOs	3	Includes 1 ISM MO under NRHM who is attached at PHC Pahalgam.
Dental Surgeon	1	
Pharmacist	2	Includes 1 ISM Pharmacist under NRHM.
Staff Nurse	1	
ANMs	1	
LTs	1	
Others		1 Dental Tech, 3 Nursing Orderlies & 1 driver also available.

- *Labour room is well equipped, but deliveries are not conducted. Labour room protocols are not available.*
- *NBCC is established which has 2 Radiant warmers & other resuscitation kit available.*
- *Under JSSK, OPD tickets are not provided free to ANC Beneficiaries, instead Rs.5/- is charged from each beneficiary for providing OPD ticket.*
- *Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.*
- ORS, OC Pills & Condoms are available.
- *IFA & Zinc Tablets are not available at the PHC.*
- MCP cards are available at the facility but Counterfoil of MCP card is also not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- *For the FY 2014-15, PHC received Rs.60,000/- and there is 100% utilization of funds.*
- *Under RKS, purchase of floor tiles for LR has been made. Bill for 38 boxes has been passed by the concerned hospital authorities. Each box containing 6 Tiles which makes it 228 Tiles (38x6). On physical verification, however only 108 tiles had been used in LR. Record of remaining tiles was not available and neither the dealing assistant justified it.*
- *Similarly for other purchases made under RKS, bills have been passed without completing all the codal formalities.*
- *Separate audit may be carried for PHC B Kalan.*

### 31. PHC KHIRAM:

- PHC Khiram is functioning in govt. building. New building of PHC Khiram is under construction. The daily OPD at Khiram is 10-12 patients.
- **Availability of Manpower:**

Category	Number	Remarks
MOs	2	Includes 1 ISM MO under NRHM.
Dental Surgeon	1	
Pharmacist	2	Includes 1 ISM Pharmacist under NRHM.
Staff Nurse	1	
ANMs	1	
LTs	1	

- *Labour room is available, but only 2 deliveries have been conducted in last 6 months. Out of which 1 delivery has been conducted in the month of June 2015.*
- *NBCC is established which has a Radiant warmer & other resuscitation kit available.*
- *Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.*
- ORS, OC Pills & Condoms are available.
- *IFA & Zinc Tablets are not available at the PHC.*
- MCP cards are available at the facility but Counterfoil of MCP card is also not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- *For the FY 2014-15, PHC received Rs.60,000/- and there is 100% utilization of funds.*
- *Under RKS, purchase of Lab Reagents to the tune of Rs.18,000/- from M/S S.Z. Scientific Traders has been made without tender notice/ or quotations & comparative statement. Rate contract of District Purchase Committee - Anantnag was also not available.*
- *Similarly various sanitary items for bathroom have been purchased from M/S Allie Bath Accessories Anantnag for Rs.6580/- without observing any codal formality.*

### 32. PHC ANCHIDORA:

- PHC Anchidora is functioning in rented building. The daily OPD at Anchidora is 2-3.
- **Availability of Manpower:**

Category	Number	Remarks
MOs	1	Only 1 ISM MO under NRHM.
Pharmacist	2	Includes 1 ISM Pharmacist under NRHM.
LHV	1	

ANMs	2	
LTs	1	
Others		1 BHW, 2 Nursing Orderlies

- *Labour room is available, but deliveries are not conducted at the PHC.*
- *Delivery set & DnC set are also available.*
- *NBCC is established which has a Radiant warmer & other resuscitation kit available.*
- *Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.*
- ORS, OC Pills & Condoms are available.
- *IFA & Zinc Tablets are not available at the PHC.*
- MCP cards are available at the facility but Counterfoil of MCP card is also not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- *For the FY 2014-15, PHC received Rs.35,000/- and there is 100% utilization of funds.*

### **33. SC ANZWALA:**

- SC Anzwalla is functioning in rented room and caters to the population of 2599.
- Both the ANMs are available. Among other staff there is 1 Sweeper.
- *There has been one maternal death reported from the village Anzwalla namely Ms. Rumysia W/O Imtiyaz Ah. Dar R/O Anzwalla Hargam. Patient died at SKIMS, Sgr on 29-05-2015. Detailed verbal autopsy (community based maternal death review) of the case needs to be done by the team to be constituted by BMO Achabal. The said maternal death has not been reported by block/ district till date.*
- *IFA, Zinc Tablets & Tab. Albendazole are not available at the facility.*
- MCTS Registers were available and updated.
- Immunizations sessions are being conducted on Wednesdays.
- VHND Plan was available and are being conducted as per the plan.
- HMIS formats & VHND work done formats were available.
- Under RKS, centre has received Rs.6,000/- for FY 2014-15 and there is 100% utilization of funds.

### **34. SC CHEE:**

- *SC Chee is functioning in rented room and has been locked by the owner. The rent of the said SC is pending for last 2 years. The SC comes under the jurisdiction of PHC Anchidora.*
- On Wednesdays the ANM carries immunization session at AWCs. For rest of the days she is available at PHC Anchidora.



### 35. CHC DOORU:

CHC Dooru is functioning in govt. building with the facility of electricity, water and functional toilets. It has a separate Medical Superintendent and falls in Medical Block Verinag. New building for CHC Dooru is under construction.

#### 1. Availability of Human Resources:

Category	Number	Remarks
Gynaecologist	2	1 Gynaecologist hired under NHM.
Anaesthetist	0	Not Available.
Paediatrician	1	Regular side.
Gen. Surgeon	1	
MOs	8	Includes 2 MOs provided under NRHM.
Pharmacist	5	
SNs	4	Includes 2 SNs provided under NRHM.
ANMs	2	
LTs	3	Includes 2 LTs provided under NRHM
RMNCH+A Counselor	2	2 ARSH Counsellors are in place.
Others		3 X-Ray Technicians, 2 OT Technicians & 1 Ophthalmic Technician are also available at the CHC.

#### 2. Reproductive Health

- Terminal methods of FP like Minilap are available at CHC.
- IUCD, OC Pills, EC Pills and condoms are available at CHC.
- Pregnancy Testing Kits were available at CHC.
- ***MTP services are not available.***

#### 3. Maternal Health

##### ➤ ***LABOUR ROOM:***

- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol are available and were kept in tray.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- ***IFA tabs. are not available at CHC.***
- MCP cards are available at CHC Dooru, however, Counterfoil of MCP card is not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Labour room protocols were found displayed. Colour coded bins were available, but segregation of BMW was poor.

- *It was observed from IPD files of delivery patients that there is irrational use of Inj. Oxytocin. In some cases, Oxytocin upto 30 Units has been used. In spite of using higher doses of Oxytocin, partograph is not being maintained. This was brought into the notice of Gynaecologist. In addition to Oxytocin, Methergin & Misoprostol is also being prescribed.*

➤ **Blood Storage Unit (BSU):**

- Blood Storage Unit has been established at the CHC Dooru with all the equipments available.
- CHC authorities have applied for the registration & license of BSU which is under process.

➤ **JSY:**

- JSY benefits are being credited to the account of beneficiaries through bank advice & A/C Payee Cheque only. However, list of JSY beneficiary is not displayed at CHC.

➤ **JSSK:**

- Free drugs and consumables; free diagnostics are being provided to the beneficiaries.
- *Drug consumption register shows entry of more drugs than prescribed on the IPD file of delivery patients.*
- Diet Register & Referral Transport register are well maintained.

#### 4. **Newborn Health**

➤ **NBCC:**

The NBCC is established at CHC Dooru, but NBCC register is not maintained.

- **Inj. Vitamin K** is available at the CHC and is given to the newborns at the time of delivery.

#### 5. **Child Health**

➤ **AVAILABILITY OF ORS, ZINC AND VITAMIN A:**

- ORS and Vitamin A are available at CHC Dooru but *Tab. Zinc Sulphate is not available.*
- Syrup Salbutamol and Salbutamol nebulising solutions are not available at CHC Dooru.

➤ **IMMUNIZATION**

- In most of the cases vaccination for BCG, Hep. B & OPV is done before discharge of the beneficiary from the facility.
- Latest immunization schedule was found displayed in the facility.

## 6. Adolescent Health

- ARSH Clinic has been established in a separate room in the premises of CHC.
- Two counsellors (1 Male & 1 Female) are in place and are providing counselling services to the beneficiaries. **However they need training in RSKS programme.**
- Tablet Albendazole is available at the CHC.

## 7. IEC Material

- JSY benefit board, JSSK entitlement board, RBSK, PC&PNDT board, Beti Bachao Beti Padhao and Immunization schedule are displayed at the facility.
- 5x5 Matrix on RMNCH+A is available.
- Citizen charter is well displayed.
- List of available EDL is also displayed.

## 8. ACCOUNTS:

- Under RKS, CHC Dooru received Rs.2.70 Lakhs for the FY 2014-15 and there is 100% utilization of funds.
- All the codal formalities were complete and there was approval of RKS committee for procurement of items under RKS. However, the specification of the items to be purchased was not mentioned in the minutes of meeting.
- ***Under JSSK, the procurement of drugs & consumables has been made from the approved firms/ dealers at approved rates of the District Purchase Committee of district Anantnag.***

## 9. Service Delivery in Last Two Quarters at CHC Dooru:

Service Utilization Parameter	Jan-Mar 2015	Apr-June 2015
OPD	17763	17927
IPD	754	791
Total Deliveries Conducted	58	42
No. of C-Sections Conducted	-	1
No. of IUCD Insertions	12	13
No. of Tubectomy/ Minilap	-	3
No. of Children Fully Immunized	53	42
No. of Lab Tests	7108	5651
No. of USG	330	375
No. of X-Ray	860	1000
No. of ECG	177	76

### 36. NTPHC LARKIPORA:

- PHC Larkipora is functioning in govt. building with good accessibility from the road. Previously the facility was the subsidiary SC which was upgraded to NTPHC in November 2014.
- There is availability of electricity, water supply.
- ***RKS for the said PHC is not registered yet. As such no funds under RKS are available at the PHC.***
- **Availability of Manpower:**

Category	Number	Remarks
MOs	1	
Dental Surgeon	1	
Pharmacist	3	
LTs	1	
Others		1 BHW, 3 Nursing Orderlies

- ***Labour room is available, but deliveries are not conducted at the PHC.***
- ***Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.***
- OC Pills & Condoms are available.
- ***ORS, IFA & Zinc Tablets are not available at the PHC.***
- MCP cards are available at the facility but Counterfoil of MCP card is also not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- ***Under JSSK, OPD tickets are not provided free to ANC Beneficiaries, instead Rs.5/- is charged from each beneficiary for providing OPD ticket. Also user charges for Lab tests are also charged from ANC Beneficiaries.***
- ***HMIS formats & MCTS register was poorly maintained.***
- ***While interacting with ASHAs at the PHC, it was observed that due list of children/ANC beneficiaries is not available with the AHSAs.***

### 37. PHC SALIA:

- PHC Salia is functioning in rented building having 3 rooms in it.
- There is availability of electricity & water supply. LR is not available at the PHC.
- **Availability of Manpower:**

Category	Number	Remarks
MOs	2	Includes 1 ISM MO is available.
Pharmacist	2	Includes 1 ISM Pharmacist.
LT	1	
ANM	1	Attached from SC Hassan Noor.
Others		3 Sweepers.

- *Line listing of High Risk & Severely Anaemic Pregnant women is not maintained.*
- OC Pills & Condoms are available.
- ***ORS, IFA & Zinc Tablets are not available at the PHC.***
- MCP cards are available at the facility but Counterfoil of MCP card is also not retained by the staff.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Cold Chain Equipments were defected. Thermometer of ILR/ DF was non-functional.
- ***HMIS formats & MCTS register was poorly maintained.***
- ***PHC has received Rs.35,000/- under RKS and there is 100% utilization of funds.***
- ***IEC Material on RMNCH+A, JSY, Breastfeeding, H1N1 & Citizen Charter was well displayed.***
- ***On way to PHC Salia, undersigned also monitored RBSK Mobile Health Team (A) of Block Mattan. RBSK team members were without kit. The team members had recorded eye sight of all the beneficiaries as 6/6 and BP was also recorded in register. However, at the time of visit, only few children had been screened and moreover the team was not having any vision chart with them, which is a serious case of misreporting.***

### **38. SC KHAYAR:**

- SC Khayar is functioning in govt. building and caters to the population of 5612. The SC has been upgraded as NTPHC recently.
- Among the staff there is 1 ANM, 1 MMPHW, 1 Nursing Orderly & 1 Sweeper.
- ***ORS, IFA, Zinc Tablets & Tab. Albendazole are not available at the facility.***
- MCTS Registers were available and updated.
- Immunizations sessions are being conducted on Wednesdays.
- VHND Plan was available and are being conducted as per the plan.
- HMIS formats & VHND work done formats were available.
- Under RKS, centre has received Rs.6,000/- for FY 2014-15 and there is 100% utilization of funds.

### **39. PHC VERINAG:**

PHC Verinag is a block PHC located in govt building with the facility of electricity, water and functional toilets. BMO office is also located in the PHC. Average Delivery load at PHC is 18-20 deliveries/ month. It has been designated as functional delivery point.

#### **1. Availability of Human Resources:**

Category	Number	Remarks
MOs	6	Includes 2 MOs provided under NRHM.
Dental Surgeon	1	

SNs	2	Both SNs provided under NRHM.
ANMs	2	Both from regular side.
LTs	1	
Others	1	1 X-Ray Tech

## 2. **Reproductive Health**

- Terminal methods of FP are not available at the PHC.
- IUCD, OC Pills, EC Pills and condoms are available at PHC.
- Pregnancy Testing Kits (Nischay) were available at PHC.
- CAC (MVA & EVA) services are not available at the institution.

## 3. **Maternal Health**

### ➤ **LABOUR ROOM:**

- Labour room is well equipped. However, Labour room protocols were found displayed in a single frame, which doesn't serve any purpose and staff deployed in LR took less interest in reading these protocols.
- Essential drugs like Inj. Oxytocin; Inj. Mag. Sulphate, Tab. Misoprostol were available at PHC.
- Antibiotics like Ampicillin, Gentamicin, Ceftriaxone are available and are being purchased out of JSSK funds.
- HB meter, blood sugar testing kits and urine albumin sugar testing kits were available and functional.
- Colour coded bins were available, but segregation and disposal of BMW was very poor.

### ➤ **JSY:**

- JSY benefits are being credited to the account of beneficiaries through bank advice & A/C Payee Cheque only. However, list of JSY beneficiary is not displayed at PHC, but is available with Block Accounts Manager, Verinag, who is also the co-signatory along with BMO.

### ➤ **JSSK:**

- Free drugs and consumables; free diagnostics are being provided to the beneficiaries.
- *Drug consumption register shows entry of more drugs than prescribed on the IPD file of delivery patients.*
- *Diagnostics are being provided to ANC & delivery patients free of cost.*
- *Local diet is provided to beneficiaries under JSSK. Record of diet was well maintained.*
- *Referral Transport register was also maintained.*

## 4. **Newborn Health**

### ➤ **NBCC:**

The NBCC is functional at PHC Verinag, but NBCC register is not maintained.

- **Inj. Vitamin K** is available at the PHC Verinag and is given to the newborns at the time of delivery.

## 5. Child Health

### ➤ AVAILABILITY OF ORS, ZINC AND VITAMIN A:

- ORS and Vitamin A are available at PHC Verinag but Tab. Zinc Sulphate is not available.
- Syrup Salbutamol and Salbutamol nebulising solutions were not available.

### ➤ IMMUNIZATION:

- In most of the cases vaccination for Hep. B & OPV is done before discharge of the beneficiary from the facility. However, vaccination for BCG is done only on Wednesday.
- Latest immunization schedule was found displayed in the facility.

## 6. Adolescent Health

- IFA under WIFS is being distributed to adolescents through schools.
- Tablet Albendazole is available at the PHC.

## 7. IEC Material

- JSY benefit board, JSSK entitlement board, PC&PNDT board, Beti Bachao Beti Padhao and Immunization schedule are displayed at the facility.
- Citizen charter is well displayed.
- List of available EDL is also displayed.

## 8. ACCOUNTS:

- *Block Accounts Manager, Verinag was out of station and had kept cash books of RKS & JSSK under his lock.*

## 9. Service Delivery in Last Two Quarters at PHC Verinag:

Service Utilization Parameter	Jan-Mar 2015	Apr-June 2015
OPD	7085	10585
IPD	286	464
Total Deliveries Conducted	47	70
No. of IUCD Insertions	13	11
No. of Children Fully Immunized	55	93
No. of Lab Tests	2487	2668
No. of USG	333	390
No. of X-Ray	256	378
No. of ECG	136	111

#### **40. SC SHICHAN:**

- SC Shichan is functioning in govt. building and caters to the population of 4542. *Three deliveries have been conducted at the SC in the month of May-July, 2015.*
- Essential delivery drugs have been purchased out of RKS.
- Among the staff there is 1 ANM, 1 Pharmacist, 1 Helper & 1 Sweeper.
- *ORS, IFA, Zinc Tablets & Tab. Albendazole are not available at the facility.*
- MCTS Registers were available and updated.
- Immunizations sessions are being conducted on Wednesdays.
- VHND Plan was available and are being conducted as per the plan.
- HMIS formats & VHND work done formats were available.
- Under RKS, centre has received Rs.10,000/- for FY 2014-15 and there is 100% utilization of funds.

#### **RBSK Team Verinag:**

- *On way to PHC Verinag, undersigned also monitored RBSK Mobile Health Teams of Block Verinag at Sir Syed Memorial High School, Dooru. It was observed that RBSK team members were without BP Apparatus. The team members had recorded BP in their register, when they were without BP Apparatus, which is a serious case of misreporting.*

*Submitted for kind perusal & necessary action.*



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